



Corrections Corporation of America Pilots Corrigo, Inc.'s Mobile Service Management Solution to Reduce Facility Maintenance Operating Costs

April 19, 2001

Nation's Largest Provider of Detention and Corrections Services to Governmental Agencies Deploys Corrigo's Work Order Management Application, CorrigoNet(TM), to Enhance Operational Efficiencies Across its Organization

REDWOOD CITY, Calif.--(BUSINESS WIRE)--April 19, 2001--Corrigo, Inc., the leader in mobile service management solutions for organizations with extensive installation, maintenance and repair functions, has announced an agreement with Corrections Corporation of America (NYSE:CXW), the industry leader in private sector corrections management, to initially deploy and test Corrigo's facilities maintenance solution, CorrigoNet, in select facilities within its portfolio of over 65 facilities throughout the U.S. and Puerto Rico.

Corrections Corporation of America's (CCA) leads the industry in implementing technological advances that result in operating improvements and cost savings, which can ultimately translate into savings to taxpayers. Some of CCA's cost-saving initiatives include reducing overtime expenditures and scaling process improvements across their operation. Corrigo's application, CorrigoNet, supports these initiatives by enabling CCA to enhance their existing service request and dispatch systems by fully automating the work order management process.

CorrigoNet coordinates and streamlines the service delivery chain, from initial maintenance request, to vendor notification, to service fulfillment. Its user-friendly interface, multilingual capabilities, and easy integration with CCA's existing systems technologies optimize utilization across the organization, dramatically increasing staff efficiencies. Corrigo's KnowledgeBase(TM), captures valuable data about service operations and allow organizations to leverage best practices across the organization. And by choosing to implement CorrigoNet using Corrigo's ASP option, CCA is able to eliminate much of the expense associated with maintenance and upkeep of traditional IT server hardware.

"Corrections represent one of the fastest-growing state budget items, accounting for at least 5% of spending in more than one-third of the states. Government is turning to the private sector, to organizations like CCA, to assist with providing more affordable correctional services. We anticipate the savings CCA will recognize from improved efficiencies alone will more than cover costs -- and that doesn't take into account the IT-related savings resulting from our ASP option," says Rick Michaux, president of Corrigo. "CorrigoNet allows CCA to better meet the needs of its customers, while driving best practices, process improvement and cost reduction."

Corrigo's comprehensive mobile service management solutions help organizations transition manual and paper-based processes to more streamlined methods, driving improvements in staff utilization, vendor management and asset performance. Management gains valuable insight into the maintenance function, enabling better-informed decision-making, and ultimately, improved operating efficiencies and expense reduction throughout the organization.

About Corrigo

Corrigo, Inc. provides work order management solutions that drive improvements in customer satisfaction, staff productivity, asset performance and vendor management. These mobile service management solutions apply groundbreaking innovations in wireless technology and the Internet to streamline the delivery of services in organizations with extensive installation, repair and maintenance functions, including property management, facilities management, residential and building services, and equipment and appliances services.

Corrigo provides the option of leasing its solutions over the Web and via wireless services, minimizing customers' up-front investment and optimizing opportunities for growth. Corrigo delivers a solution that enhances the entire service delivery process, including implementation tailored to particular business processes, training of employees and 24 x 7 customer support. Corrigo continues to develop market-driven solutions and services and pursue alliance opportunities with strategic partners. Corrigo is headquartered in Redwood City, California. More information on Corrigo is available at www.corrigo.com.

About Corrections Corporation of America

CCA is the nation's largest provider of detention and corrections services to governmental agencies with approximately 61,000 beds in 65 facilities under contract for management in the United States and Puerto Rico. The Company's full range of services includes design, construction, ownership, renovation and management of new or existing jails and prisons, as well as long distance inmate transportation services.

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